

Overview of the Performance Review Process

Presented by
Division of Legislative Audit

Performance Reviews

- What are they?
- Who is involved?
- How are they used?
- Who do the results impact?

What is a performance review?

- Evaluation of effectiveness and efficiency of department or program
- Budget evaluation
- Scope approved by Legislative Budget and Audit Committee

Who is involved?

- Review Team
 - DLA project manager
 - Expert contractor
- Legislative Budget and Audit Committee
- Department management and staff
- Stakeholders

How are they used?

- By the department to improve performance
- By the Legislature to assist in decision-making process
- By all interested parties

Who do the results impact?

- The Agency
- The Legislature
- Advisory Groups
- Service Recipients

What are we doing now?

- DOC report to go final in December
- Procuring for contractors to perform DHSS reviews
 - Behavioral Health Services
 - Long-Term Care Services
 - Organizational and Administrative Structure Review

Thank you

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